



HB POOL CARE

This brochure lays out the **potential** cost for services with HB Pool Care so you can get an idea of what you may be charged. Please read this document in its entirety. By agreeing to have HB Pool Care come out, you are agreeing to everything this document states.

Prices are just an estimate and are subject to change and may vary year to year or job/service.

Overview

Services

Potential Cost

Name	Cost Estimate
Service Charge	\$125
Gas charge for anyone over 60 minutes out	\$35
Extra Service while at location	\$55
Only Chemical Check Service	\$55
Opening/Closing	\$225 + Chemical cost
Regular Cleaning	Service charge + Chemicals cost
Cartridge Cleaning	Service Call
Salt Cell Cleaning	Service Call + muratic acid
Sand Change (300lbs and under)	\$275 + Sand cost (~\$12.75/bag)
Sand Change (301lbs and up)	\$325 + Sand cost (~\$12.75/bag)
Motor Repair	\$155 + materials
Safety Cover Install	Cost of Cover + \$800 Labor
Leak Detect/Fix	Service Charge
Misc. Jobs	Typically just a service charge + cost of any replaced parts

Chemicals

Potential Cost

Name	Cost Estimate
Chlorine	\$5.72 per lb used
Chlorine Extreme Tablets	\$3.52 per tab
Soda Ash	\$3.87 per lb used
Sodium Bicarbonate	\$2.97 per lb used
Stabilizer Liquid	\$46.57 per gallon
PhosFree	\$89.32 per bottle
SuperBlue	\$32.99 per bottle
Revive	\$70.71 per bottle
Black Algae Killer	\$44.75 per bottle
Algaecide	\$39.91 per bottle
Metal Magnet	\$34.88 per bottle
Gizmo for closings	\$20 each
1.5" drain plug	\$5 each
Rubber Cone Plug	\$10 each

Notes

- **Each visit** there is a service charge applied whether that takes 1 minutes or 2 hours, except for specific jobs where the cost is accounted in (ex. sand change).
- Reduced Service charges are at my discretion not the customers.
- On average when first opening a pool, customers may see me 3-4 times in order to properly get the pool clean. That is one OPEN service charge and 2-3 services charges plus chemicals to get started typically.
- I do my very best each time to make the most out of every visit to be able cut down on the amount of times needed for me to come out, but also get my job done properly.
- Chemicals used and amounts can vary from pool to pool.
- Customer understands that any type of closing/winterizing whether it be for the pool or hot tub is done to the best of HB Pool Care's ability and HB Pool Care is not responsible for any cracked pipes caused by freezing temperatures or natural causes.
- Invoices are sent out on the 15th and last day of each month.
- By agreeing to have me come out and clean your pool, you are agreeing to this pricing.
- Any customer unable to pay within the 30 days allotted and does not notify me with a reason will have a late fee applied to the bill of 5% every 15 days after until paid.
- Invoices will be sent via email; you can pay via email, Venmo, Paypal, or cash; if you use Venmo or Paypal please include your invoice number.

FAQ

- **What all is included in a cleaning service?**

A typical cleaning service involves us vacuuming the pool, brushing the walls and floor if necessary, cleaning out all baskets, netting the top, backwashing if it is a sand tank, checking the pressure if it is a cartridge tank, checking the chemicals and giving you an update on anything we add in. Each visit we will normally add in an algaecide as a preventative maintenance during the spring and summer.

- **Is a cleaning included in the opening or closing of my pool?**

No, it is not included in either. Typically when we open a pool we will add in chlorine and an algaecide (not included) and brush the walls and floor if necessary. For a closing we normally do not clean before we close the pool; however, you can put in a request with us in advance and we will clean the pool to the best of our abilities before closing it. Netting a few leaves and small things out is not an additional cost, for example, but large amounts of leaves or vacuuming is. Any additional cleaning is an extra service charge to the closing cost or opening cost.

- **How does billing work?**

Every invoice is sent through email via Quickbooks. There are not any additional service fees added to the bill for credit card use. Invoices are sent out on the 15th and last day of each month and you are given 30 days to pay. If you do not pay on time without giving notice, there will be a late fee added to the invoice every 15 days. If you have any questions about your bill you can contact us at anytime to have them answered.